

THE EXPEDITIONARY EFFECT ON CONTRACT MANAGEMENT PROCESS MATURITY IN ARMY CSBs



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Abstract

- This research examines how expeditionary environments affect the maturity of contract management processes within OCONUS U.S. Army Contracting Support Brigades (CSBs), focusing on the 409th, 411th, and 414th CSBs (the 414th CSB was deemed non-responsive as only two eligible survey respondents participated). Process capability/maturity is one of the three elements of auditability theory. Without capable and mature contract management processes, contracting organizations may not succeed in their missions.

Table 15. 409th CSB Home Station Process Maturity

	Procurement Planning	Solicitation Planning	Solicitation	Source Selection	Contract Admin.	Contract Closeout
Optimized						
Integrated						
Structured						
Basic	X	X		X	X	
Ad-Hoc			X			X

Table 16. 411th CSB Home Station Process Maturity

	Procurement Planning	Solicitation Planning	Solicitation	Source Selection	Contract Admin.	Contract Closeout
Optimized						
Integrated						
Structured	X	X		X		
Basic			X		X	X
Ad-Hoc						

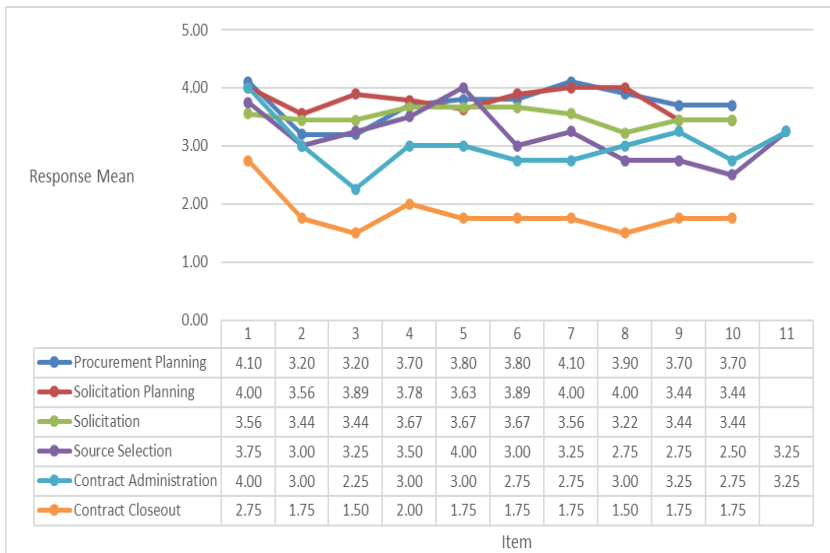
Process Maturity for Surveyed CSBs

Methods

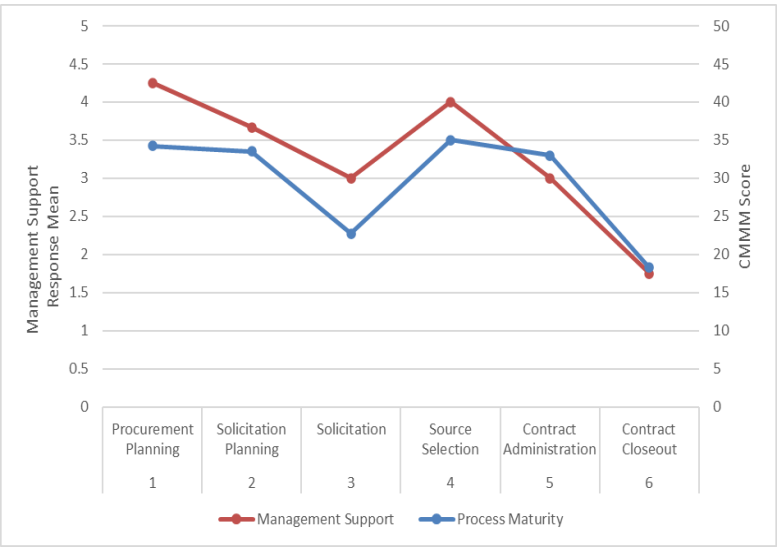
- Using the Contract Management Maturity Model (CMMM) and surveying contracting professionals who meet certain eligibility requirements based on experience and competence, the research evaluates variations in process maturity between garrison and expeditionary settings.
- The CMMM utilizes an assessment tool in the form of a web-based survey with questions focused on the six key process areas of contract management: procurement planning, solicitation planning, solicitation, source selection, contract administration, and contract closeout. In the case of this research, each question solicited responses related to both garrison and expeditionary settings.

Results & Their Impact

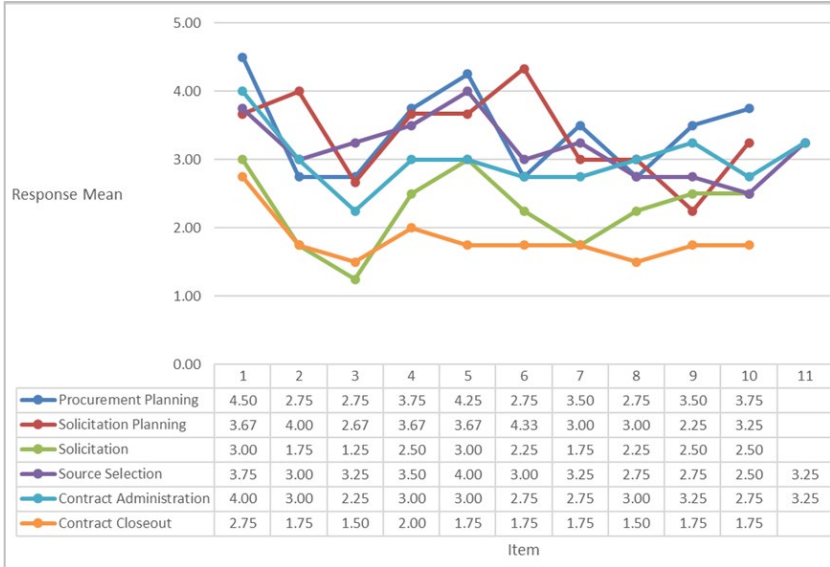
- Weaknesses in areas like contract administration and closeout were noted, and this is consistent across all CMMM applications to DOD organizations to date.
- A strong correlation was identified between process maturity and the ‘Management Support’ process enabler.
- Based on the findings, recommendations for improvements to process maturity levels will be provided to the units.



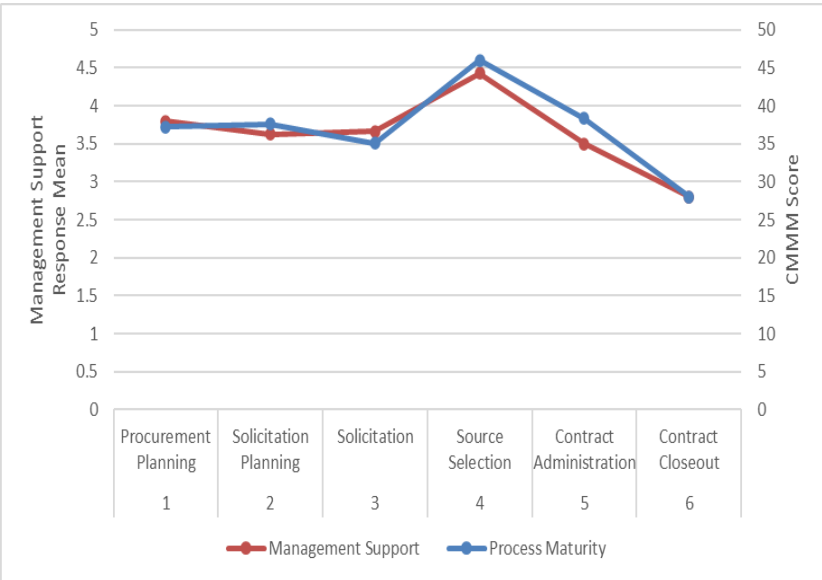
409th CSB CMMM Results by Process Area



409th CSB Process Maturity and Management Support



411th CSB CMMM Results By Process Area



411th CSB Process Maturity and Management Support

